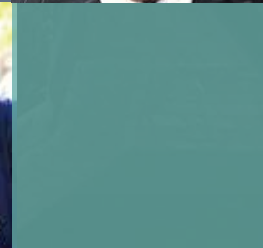
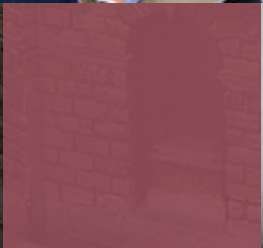
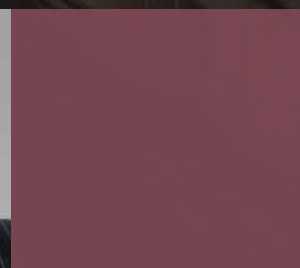


**iGTB OXFORD**  
— SCHOOL OF TRANSACTION BANKING —

**iGTB  
OXFORD SCHOOL OF  
TRANSACTION BANKING**

**ADVANCED PROGRAMME**

**AGENDA 15-17 MAY 2024**



## **DAY 1 - WEDNESDAY, 15 MAY**

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### **NETWORKING AND CULTURAL PROGRAMME: OPTIONAL PRE-COURSE MORNING IN OXFORD**

**9:00 - 11:00**

**Free time: opportunity to shop or explore  
this stunning town**

Explore the city's beginnings as a humble Saxon town through to its current position as a world-famous seat of learning and culture. Opportunity to visit many world-class centres of learning and discovery, for example, the amazing Pitt Rivers Museum of Christ Church College, the alma mater of 13 British Prime Ministers and many outstanding University sights!

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**11:00 - 12:35**

**Private guided walking tour of Oxford**

Starting at the Randolph Hotel, this private, guided tour will give you an insight into the history of Oxford, especially as a centre of learning and originally religious devotion, including entry into one of the colleges. The tour will finish at the Rhodes House, ready to begin the course

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### **COURSE PROGRAMME**

**12:35 - 13:00**

**Lunch & Networking at  
Rhodes House**

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**13:00 - 13:15**

**Event Opening, Welcome  
Introductions and Course  
Objectives**

**Dr. Theodore Roosevelt Malloch**  
Programme Director, iGTB Oxford School of Transaction Banking, CEO, The Roosevelt Group, Former Professor of Strategic Leadership and Governance, Henley Business School, Senior Fellow in Management Practice, Saïd Business School, University of Oxford

**Manish Maakan**

School Sponsor, iGTB Oxford School of Transaction Banking & CEO - iGTB, Intellect Design Arena

## OPENING SPEECH

**13:15 - 13:55**  
Oxford opening speaker

**Jean-Pierre Mustier**  
Former CEO, UniCredit

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**13:55 - 14:35**  
First Design Principles

**Arun Jain**  
Chairman & Managing Director,  
Intellect Design Arena

## GROWING THE TRANSACTION BANKING BUSINESS

**14:35 - 14:45**  
Setting the Context

**Joshua Cohen**  
Head of Corporate Treasury, Deposits and  
Liquidity Product, Intellect Design Arena

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**14:45 - 15:25**  
The Canvas for Transaction Banking

**Rajesh Mehta**  
Former Regional Head, Treasury and Trade  
Solutions, Asia Pacific, Citibank

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**15:25 - 16:05**  
Growing transaction banking:  
A Case Study

**James Deely**  
Former Advisor, Office of the President,  
Bangkok Bank, Former Regional COO,  
Asia-Pacific, Global Transaction Banking, RBS  
Bangkok Bank PCL

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**16:05 - 16:20**

**Break**

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**16:20 - 17:00**  
Commercial payments:  
The Time is Now

**Sulabh Agarwal**  
Managing Director, Global Head of Payments,  
Accenture

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**17:00 - 17:40**  
Trade & Supply Chain:  
The New Era

**Vivek Ramachandran**  
General Manager, Head of Global Trade &  
Receivables Finance, HSBC

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## DAILY WRAP UP

**17:40 - 18:00**

**Joshua Cohen**

## EVENING PROGRAM

20:00 - 21:30

### **Networking: High Table College Dinner at Rhodes House**

Since its opening in 1929, Rhodes House has been an Oxford landmark, a historic Grade II\* listed country house on the National Heritage List for England. A tribute to Cecil Rhodes, the Rhodes scholarships' founder, this splendid edifice's rich heritage and magnificent architecture, provides a nurturing environment where leaders, scholars, and visionaries converged to collaborate, innovate, and shape the future. Its legacy as a centre for learning and transformative dialogue continues to inspire and empower generations of exceptional individuals dedicated to making a positive impact on the world.

20:00 - 20:30

[The State of the World](#)

### **Dr. Nick Redman**

Editor in Chief & Director of Analysis,  
Oxford Analytica

## DAY 2 - THURSDAY, 16 MAY

### MANAGING AT SCALE

08:45 - 09:00

[Setting The Context](#)

**Joshua Cohen**

09:00 - 09:40

[Commercial Payments Transformation](#)

### **Simon Packham**

VP Commercial Banking, Payments & Intra  
Technology, CIBC



**09:40 - 10:20**

**Operational Excellence: Case Study**

**Vivek Gupta (TBC)**

President and Head Wholesale Banking Products,  
Axis Bank

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**10:20 - 10:35**

**Break**

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**10:35 - 11:15**

**Running a Bank & KSA  
Transformation**

**Aiedh Al-Zahrani**

Chief Operating Officer,  
Arab National Bank, KSA

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**11:15 - 11:55**

**Commercial Payments  
Evolution in Canada**

**Kristina Logue**

Chief Financial Officer,  
Payments Canada

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**11:55 - 12:30**

**Global Payments Roundtable**

**Trevor Torzsas - Moderator**

Managing Partner,  
TCR Advisory

**Guests**

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**12:30 - 13:15**

**Lunch & Group Photo**

## **MANAGING TECHNOLOGY**

**13:15 - 13:30**

**Setting The Context**

**Joshua Cohen**

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**13:30 - 14:15**

**Transaction Banking Digitalisation in a  
Global Bank: A Case Study**

**Olivier Sfarman**

Co-Head of IT & Operations for Financing  
& Transaction Banking - Societe Generale  
Corporate and Investment Banking

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**14:15 - 15:00**

**Corporate Transformation in an ASEAN Bank:  
A Case Study**

**Lucese Eralil (TBC)**

COO, Security bank

**15:00 - 15:15**

**Break**

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**15:15 - 16:15**

**Panel Discussion:**  
**Transforming the Base Platform**

**David Revell**

Global Chief Information Officer  
(Retired), Board Director,  
Strategic Advisor, Angel Investor

**Guests**

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**16:15 - 17:00**

**Generative AI**

**Peter Hazou**

Director, Business Development,  
Financial Services, Microsoft

**Lilia Christofi**

EMEA Banking Leader, Microsoft

## **DAILY WRAP UP**

**17:00 - 17:15**

**Joshua Cohen**

## **OPPORTUNITY TO EXPLORE OXFORD**

**17:15 - 18:30**

**Free time / Opportunity to  
explore Oxford**

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## **EVENING PROGRAM**

**18:30 - 20:00**

**Museum of Natural History Tour**

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**20:00 - 22:00**

**Dinner at the Museum of Natural History**

The Museum of Natural History was established in 1860 and holds an internationally-significant collection of natural history specimens and archives in a stunning example of neo-Gothic architecture. The award-winning Museum collection includes the world's first scientifically described dinosaur.

**Group Photo**

**20:00 - 22:30**

**Dinner With The Dinosaurs**

**Dr. Andrew Davidson Briggs**

Department of Nanomaterials,  
Professor Emeritus, University of Oxford

## DAY 3 - FRIDAY, 17 MAY

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### MANAGING THE FUTURE

08:45 - 09:00

Setting The Context

**Joshua Cohen**

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09:00 - 09:45

Transforming The Brand

**Erich Joachimsthaller**

CEO, Vivaldi

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09:45 - 10:30

The Outlook for Global  
Bank Ratings

**James Longsdon**

Managing Director and Global Head of  
Bank Ratings, Fitch Ratings

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10:30 - 10:45

**Break**

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10:45 - 11:30

Managing Deposit Using Virtual Accounts

**Matthew Fuellhart**

Executive Director, Liquidity Management,  
Corporate & Investment Bank, J.P. Morgan

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11:30 - 12:15

Unmet Client Needs

**Dr. Tobias Miarka**

Head of Corporate Banking,  
Coalition Greenwich

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12:15 - 12:30

**Break**

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### PUTTING IT ALL TOGETHER

12:30 - 13:15

The Future of Transaction Banking:  
Group Work

**Joshua Cohen**

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13:15 - 13:30

Closing Address

**Dr. Theodore Roosevelt Malloch**

Programme Director, iGTB Oxford School  
of Transaction Banking

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13:30 - 14:15

**Lunch**

14:15 - 16:15

**Depart to London by Luxury  
Executive Coach**

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16:15 - 17:00

**Arrive at The Cavendish Hotel,  
Mayfair, London**

## **GRAND GRADUATION CEREMONY AND DINNER**

18:00 - 20:00

**Cocktail Reception, Certificate  
Presentation, Photographs &  
Networking**

**Graduation Ceremony at the  
Oxford and Cambridge Club**

The Clubhouse is a Grade II\* listed building, and was designed for the Oxford and Cambridge University Club by Sir Robert Smirke (best known for the British Museum). It opened to members in 1838. The facade is an important example of the Greek revival style. In 1952 the Club extended its premises to incorporate the neighbouring house, 77 Pall Mall, formerly the home of Princess Marie Louise, a granddaughter of Queen Victoria

20:00 - 22:00

**Dinner**

20:00 - 20:30

**Oxford Closing Speaker**

**Naveed Sultan**

Former, Chairman, ICG, Citigroup, Professor of Practice at Imperial College Business School, Member of it's Advisory Board, NED, Strategic and Operating Advisor to PE firms

## **DAY 4 - SATURDAY, 18 MAY**

07:30 - 11:00

**Breakfast**

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11:00

**Latest Checkout**



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[www.iGTBOxford.com](http://www.iGTBOxford.com)